



# **Update on the De-registration of LD Care Homes**

**22<sup>nd</sup> July 2015**

**Communities Commissioning**

# Overview

- 9 Residential Care Homes to be de-registered to Supported Living Services
- 5 Registered to CQC by Housing Associations with care and support delivered by SHSC
  - Handsworth
  - Cottam Road
  - East Bank Road
  - Wensley Street
  - Beighton Road
- 4 provided by Dimensions
  - Burncross
  - Frazer Drive
  - Station Road
  - Gleadless Road/Common

# Progress to date

- **Handworth** de-registered on the 1<sup>st</sup> April 2015
- Care and Support now delivered by Lifeways
  
- **Cottam Road** de-registered on the 1<sup>st</sup> June 2015
- Care and Support now delivered by Community Integrated Care (CIC)
  
- **East Bank Road** de-registered on the 6<sup>th</sup> July 2015
- Care and Support now delivered by Dimensions
  
- TUPE (Transfer of Undertakings (Protection of Employment)) from SHSC has applied in all of the de-registrations

# Progress to date cont..

- **Wensley Street** is currently going through the Deciding Together process following Assessments and Support Plans
- **Beighton Road** is in the process of having Assessments and Support Plans completed
- Planning is taking place on the timeline for the Dimensions services which will also go through the Deciding Together process

# Progress to date cont..

- 1 of the services has had a number of issues since the date of transfer
- Some issues are linked to the residential service although some are due to the new providers approach
- Manager has left the service and a new manager appointed
- Contracts are visiting on a fortnightly basis and an action plan for improvements is in place
- The other 2 services have transferred without significant issues and the staff teams have engaged well with the transfer
- Lessons learnt have been shared between the 3 providers to aid resolution at the earliest point

# Lessons Learnt

- The Deciding Together has been amended to allow a longer session with providers and relatives/individuals and this worked much better for Cottam Road and East Bank Road
- Activity sessions for the individuals were completed for Cottam Road but not East Bank at the request of the relatives
- Extra session held for East Bank Road due to hung decision
- Positive feedback has been received on the process from all involved
- Greater emphasis on the relationship between incoming/outgoing provider following the 1<sup>st</sup> transfer – less emphasis on SCC acting as the ‘broker’– smoother process and better transition
- Plans in place to further develop the services with transformation to Supported Living

# Changes to services

## Improved Independence

- Gardening Group set up
- Involvement in cooking and cleaning
- Using public transport
- Developing weekly activity planners

## Social Inclusion

- Attending Under the Stars nightclub
- Visiting local pubs for drinks/ food
- Attending swimming weekly, and will be starting to go twice weekly
- Attending “snoozelum sessions”
- Going to the greyhound races
- Attending BBQ’s/ garden party’s at other services
- Playing cricket

# Changes to services cont...

## Personalised Staffing

- Individuals involved in the recruitment of staff
- Relatives Forum set up to contribute to recruitment of staff
- Individuals choosing own key-workers
- Individual taken role of Health and Safety Champion
- Gardening Group set up
- Involvement in cooking and cleaning
- Playing football/horse riding/attending the gym
- Using public transport
- Developing weekly activity planners